



"Ma! I just met this new guy. He's not good looking or anything but he's an accountant."

Introduction

ASSU would like to thank the Faculty and Staff of the Commerce Program for their assistance with the following evaluations. We would also like to acknowledge the Commerce Students' Association (CSA) for their work summarizing these evaluations. If you would like to reach the CSA, visit them in Rm 118E at the Rotman Centre.

Editor

MGT 120H1S FINANCIAL ACCOUNTING I

Instructor(s): E. Zuliani

	Resp: 33							Mean
	1	2	3	4	5	6	7	
Presents	10	0	13	30	30	16	0	4.2
Explains	6	6	20	20	17	6		4.2
Communicates	3	3	6	41	12	22	9	4.6
Teaching	3	3	9	32	22	25	3	4.9
Workload	0	3	6	64	61	15	9	4.8
Difficulty	0	0	0	32	45	9	12	5.0
Learn Exp	0	12	4	52	16	16	0	4.2

Zuliani's teaching pace was too fast. Students had a lot of difficulty understanding the concepts covered in lectures. As well, students found they had insufficient time to complete the tests in the course.

Instructor(s): E. Zuliani

	Resp: 125							Mean
	1	2	3	4	5	6	7	
Presents	0	2	5	19	28	30	12	5.1
Explains	0	1	9	16	33	27	10	5.1
Communicates	2	0	8	20	29	28	10	5.0
Teaching	1	1	1	19	33	30	11	5.2
Workload	0	0	0	41	30	21	4	4.8
Difficulty	0	0	2	33	29	23	9	5.0
Learn Exp	1	1	7	46	19	14	9	4.6

Students felt that Zuliani was a good instructor who was very enthusiastic and friendly. Some of the concepts were rushed and most of the learning was done out of class.

Instructor(s): E. Zuliani

	Resp: 154							Mean
	1	2	3	4	5	6	7	
Presents	1	2	6	16	32	25	14	5.1

Explains	2	4	7	22	27	23	11	4.9
Communicates	3	5	5	20	31	22	12	4.9
Teaching	1	1	7	20	28	28	13	5.1
Workload	0	1	2	47	23	16	6	4.7
Difficulty	1	0	1	40	34	17	4	4.8
Learn Exp	3	3	4	37	32	13	4	4.5

Zuliani was a good instructor who explained the material effectively. The lectures were sometimes found to be too rushed and it was hard to grasp some concepts.

Instructor(s): E. Zuliani

	Resp: 188							Mean
	1	2	3	4	5	6	7	
Presents	1	3	6	23	35	21	8	4.9
Explains	2	2	9	22	32	23	6	4.7
Communicates	1	2	7	21	26	32	8	5.0
Teaching	1	3	4	19	28	31	10	5.1
Workload	0	0	4	40	30	15	7	4.8
Difficulty	0	0	2	40	32	16	6	4.8
Learn Exp	3	4	6	35	32	13	3	4.4

Students enjoyed Zuliani's enthusiasm. Students felt she was approachable and helpful but felt that the tests were marked too harshly. Some students complained that the course workload was high and challenging for those without high school accounting. Students also complained about the noisy trains under OISE.

MGT 223H1S MANAGEMENT ACCOUNTING I

Instructor(s): C. Reed

	Resp: 25							Mean
	1	2	3	4	5	6	7	
Presents	0	0	8	16	28	28	20	5.4
Explains	0	4	12	8	40	24	12	5.0
Communicates	0	4	0	20	16	40	20	5.5
Teaching	0	0	0	20	16	54	8	5.5
Workload	0	0	8	40	32	20	0	4.6
Difficulty	0	0	0	37	45	16	0	4.8
Learn Exp	0	0	15	30	40	15	0	4.6

Reed was a kind and patient instructor who showed genuine care for her students. She was also approachable, knowledgeable and enthusiastic regarding the course material. Reed's website was extremely helpful, with both solutions to assigned problems and old tests. In addition, her class notes were very helpful, organized and easy to read.

Instructor(s): C. Reed

	Resp: 15							Mean
	1	2	3	4	5	6	7	
Presents	0	0	15	15	23	46	0	5.0
Explains	0	0	8	8	50	25	8	5.2
Communicates	0	0	0	15	46	23	15	5.4
Teaching	0	0	8	16	25	50	0	5.2
Workload	0	7	0	53	38	0	0	4.2
Difficulty	0	0	14	42	35	7	0	4.4
Learn Exp	0	0	9	54	36	0	0	4.3

Reed was a good teacher who used many real world examples to motivate her students. The classes were interesting and Reed communicated the required material effectively. Detailed slides were extremely helpful and were available online. Though the test was fair, the class assignment was quite challenging and time consuming.

Instructor(s): C. Reed

	Resp: 67							Mean
	1	2	3	4	5	6	7	
Presents	0	1	9	20	29	32	7	5.0
Explains	0	3	12	21	36	16	9	4.8

Communicates	0	0	3	21	29	27	18	5.4
Teaching	0	1	1	23	40	21	12	5.2
Workload	0	0	1	37	40	17	3	4.8
Difficulty	0	1	3	32	37	21	3	4.8
Learn Exp	3	1	7	50	28	7	1	4.3

Reed was a very nice and approachable instructor who was enthusiastic. The structure of the textbook was good, but the Deluxe Spa assignment was too time consuming. Her use of real life examples to explain concepts made the course more realistic. The lecture slides were too detailed and she read off them too often.

Instructor(s): C. Reed

Enr: 99	Resp: 72							Retake: 54%
	1	2	3	4	5	6	7	Mean
Presents	1	2	11	18	30	30	4	4.8
Explains	1	6	8	31	27	22	1	4.5
Communicates	2	1	6	22	26	25	15	5.0
Teaching	6	1	2	20	36	27	4	4.8
Workload	0	1	2	51	31	2	9	4.6
Difficulty	0	0	5	52	22	16	2	4.6
Learn Exp	6	5	3	48	25	6	3	4.2

Reed was very organized and enthusiastic about the course. She tended to read off the slides too much and the tests were not reflective of the material learned. For a second-level course, the workload seemed high.

MGT 224H1F FINANCIAL ACCOUNTING THEORY AND POLICY I

Instructor(s): I. Wiecek

Enr: 42	Resp: 31							Retake: 56%
	1	2	3	4	5	6	7	Mean
Presents	0	0	6	16	23	36	16	5.4
Explains	0	0	3	13	33	33	16	5.5
Communicates	0	0	0	26	10	36	26	5.6
Teaching	0	0	0	20	16	50	13	5.6
Workload	0	0	0	20	36	30	13	5.4
Difficulty	0	0	3	13	33	36	13	5.4
Learn Exp	0	3	7	38	11	30	7	4.8

Wiecek was very knowledgeable on the course topics. Her examples used in class were clear and relevant.

Overall, it was a very intense course with a lot of emphasis on the lecture slides.

MGT 224H1S FINANCIAL ACCOUNTING THEORY AND POLICY I

Instructor(s): D. Segal

Enr: 39	Resp: 22							Retake: 76%
	1	2	3	4	5	6	7	Mean
Presents	0	0	0	4	22	36	36	6.0
Explains	0	0	0	13	18	36	31	5.9
Communicates	0	4	0	9	22	22	40	5.8
Teaching	0	4	0	4	22	22	45	6.0
Workload	0	0	0	4	27	45	22	5.9
Difficulty	0	0	0	0	28	47	23	6.0
Learn Exp	0	0	0	41	11	35	11	5.2

Overall, students enjoyed Segal's informative and interesting lectures. Students felt Segal was well-organized and made the class enjoyable by incorporating current real life examples. Most students complained about the difficulty and subjective marking of IAPs. Students also mentioned that the midterm was very difficult and the participation mark was unreasonably high.

Instructor(s): D. Segal

Enr: 41	Resp: 23							Retake: 57%
	1	2	3	4	5	6	7	Mean
Presents	0	4	0	22	27	22	13	5.5

Explains	0	4	4	4	31	31	22	5.5
Communicates	0	9	0	9	28	38	14	5.3
Teaching	0	4	4	4	40	31	13	5.3
Workload	0	0	0	18	31	40	9	5.4
Difficulty	0	0	0	21	34	26	17	5.4
Learn Exp	6	0	6	31	37	12	6	4.6

Students enjoyed Segal's enthusiasm and the manner in which the course was taught. Some felt the course was very challenging. Most students noted the IAPs were marked subjectively and were a complete waste of time. A few students noted that too much emphasis was placed on US accounting practices.

Instructor(s): D. Segal

Enr: 32	Resp: 27							Retake: 76%
	1	2	3	4	5	6	7	Mean
Presents	0	0	0	0	22	29	48	6.3
Explains	0	0	0	0	29	29	40	6.1
Communicates	0	0	0	0	33	33	33	6.0
Teaching	0	0	0	0	22	40	37	6.1
Workload	0	0	0	22	33	37	7	5.3
Difficulty	0	0	0	7	37	44	11	5.6
Learn Exp	0	0	0	16	36	20	28	5.6

Students found the material to be very difficult, but really enjoyed Segal's teaching style. They found him to be very knowledgeable and interesting. They appreciated his willingness to help students better understand the material during his office hours and during class. Students, however, found the IAPs marked too strictly without much constructive criticism.

Instructor(s): D. Segal

Enr: 42	Resp: 25							Retake: 52%
	1	2	3	4	5	6	7	Mean
Presents	0	0	4	8	32	36	20	5.6
Explains	0	4	0	16	32	32	16	5.4
Communicates	4	0	4	4	36	44	8	5.3
Teaching	0	4	12	0	12	64	8	5.4
Workload	0	0	0	12	28	28	32	5.8
Difficulty	0	0	0	4	32	16	48	6.1
Learn Exp	0	10	5	15	45	25	0	4.7

Segal was very organized and presented material clearly. The course was challenging overall, with much harder midterm tests than the previous years. The IAPs (mini assignments) were weighted too lightly compared to their time-consuming nature.

MGT 252H1F PRINCIPLES OF MARKETING

Instructor(s): D. Greeno

Enr: 48	Resp: 27							Retake: 57%
	1	2	3	4	5	6	7	Mean
Presents	3	3	3	25	40	14	7	4.7
Explains	0	3	0	18	44	29	3	5.1
Communicates	0	3	3	7	25	40	18	5.5
Teaching	0	3	0	14	33	33	14	5.4
Workload	0	3	0	51	18	18	7	4.7
Difficulty	0	0	7	40	37	7	7	4.7
Learn Exp	0	0	10	36	26	21	5	4.7

Greeno was an effective teacher who had a very entertaining style. His use of videos greatly enriched the learning experience and enjoyment of the class. His tests, however, tended to be a bit too long and expectations were high. Overall, he was a very organized teacher with helpful slides and real life examples.

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Instructor(s): D. Greeno

Enr: 48	Resp: 27							Retake: 64%
	1	2	3	4	5	6	7	Mean
Presents	3	0	23	26	26	7	11	4.4
Explains	0	0	15	26	26	23	7	4.8
Communicates	0	0	0	15	26	38	19	5.6
Teaching	0	0	11	23	34	15	15	5.0
Workload	0	0	0	62	29	7	0	4.4
Difficulty	0	0	0	69	19	11	0	4.4
Learn Exp	4	0	4	43	34	13	0	4.4

Greeno was a very enthusiastic instructor whose use of videos to explain concepts was extremely helpful. However, it was difficult determining which information on the lecture slides were important as he jumped back and forth between slides. His tests were challenging and his expectations were high with little regard for the time limitations.

Instructor(s): D. Greeno

Enr: 46	Resp: 34							Retake: 46%
	1	2	3	4	5	6	7	Mean
Presents	3	0	12	42	15	12	15	4.6
Explains	3	0	9	34	28	15	9	4.7
Communicates	0	0	3	18	30	21	27	5.5
Teaching	0	0	3	34	31	18	12	5.0
Workload	0	0	2	50	26	17	2	4.7
Difficulty	0	0	0	36	45	15	3	4.8
Learn Exp	0	4	8	32	32	12	12	4.8

Students found Greeno to be very approachable and friendly. Lectures were very interesting and the use of video clips was extremely helpful and entertaining. However, he jumped from topic to topic which made it difficult to follow and his tests were too hard for the amount of time given. Overall, a very interesting instructor with enthusiasm for the subject.

Instructor(s): D. Greeno

Enr: 33	Resp: 26							Retake: 68%
	1	2	3	4	5	6	7	Mean
Presents	3	7	7	30	19	23	7	4.5
Explains	0	0	7	30	23	15	23	5.2
Communicates	0	3	0	7	23	30	34	5.8
Teaching	0	0	7	34	34	7	15	4.9
Workload	0	0	3	69	15	7	3	4.4
Difficulty	0	0	0	76	19	3	0	4.3
Learn Exp	0	0	18	43	12	12	12	4.6

Students felt that Greeno was a very enthusiastic instructor. However, his lectures were often very unorganized. The test questions seemed simple enough, but the marking scheme was difficult and the marks were not negotiable. The video clips used in class were entertaining and useful.

Instructor(s): S. Meza

Enr: 30	Resp: 29							Retake: 70%
	1	2	3	4	5	6	7	Mean
Presents	0	0	0	6	24	37	31	5.9
Explains	0	3	3	13	37	24	17	5.3
Communicates	0	6	0	10	31	31	20	5.4
Teaching	0	0	0	20	34	37	6	5.3
Workload	0	0	7	66	22	3	0	4.2
Difficulty	3	3	25	59	7	0	0	3.6
Learn Exp	0	4	4	40	27	22	0	4.6

Meza was a very friendly and approachable instructor who often went out of his way to make himself available to students. However, lectures were not as valuable as some students felt that he "just read" off the slides and was hard to understand at times. The amount of reading required for the course was very high as well.

MGT 252H1S PRINCIPLES OF MARKETING

Instructor(s): D. Greeno

Enr: 43	Resp: 20							Retake: 65%
	1	2	3	4	5	6	7	Mean
Presents	5	0	10	15	35	15	20	5.0
Explains	0	5	5	5	40	35	35	5.2
Communicates	0	0	0	10	20	35	35	5.9
Teaching	0	0	5	5	30	30	30	5.8
Workload	5	0	5	50	30	10	0	4.3
Difficulty	0	5	5	63	15	0	10	4.3
Learn Exp	0	12	0	18	31	31	6	4.9

Students found Greeno's enthusiasm outstanding! They did however, feel that he could have organized his Powerpoint slides in a more straight-forward manner, since some students were confused.

Instructor(s): D. Greeno

Enr: 48	Resp: 38							Retake: 68%
	1	2	3	4	5	6	7	Mean
Presents	2	0	13	16	45	16	5	4.7
Explains	2	2	2	21	29	24	16	5.1
Communicates	0	0	0	2	35	37	24	5.8
Teaching	0	0	8	13	24	37	16	5.4
Workload	0	0	0	43	32	18	5	4.9
Difficulty	0	0	8	48	29	13	0	4.5
Learn Exp	0	0	3	46	35	14	0	4.6

Students really enjoyed Greeno's video clips in his Powerpoint presentations. They didn't, however, find it easy to connect the topics discussed in the lectures to the textbook readings. Many suggested that Greeno better organize his slides in order to ensure clearer understanding.

MGT 262H1 INDIVIDUAL AND GROUP BEHAVIOUR IN ORGANIZATIONS

Instructor(s): M. Budworth

Enr: 27	Resp: 20							Retake: 100%
	1	2	3	4	5	6	7	Mean
Presents	0	0	0	0	5	55	40	6.3
Explains	0	0	0	0	10	45	45	6.3
Communicates	0	0	0	0	15	25	60	6.5
Teaching	0	0	0	0	15	35	50	6.3
Workload	5	5	5	55	30	0	0	4.0
Difficulty	0	5	15	55	25	0	0	4.0
Learn Exp	0	0	0	23	35	17	23	5.4

Students felt that Budworth was a great instructor who was approachable and accommodating. She had a genuine concern for the success of her students, and the case studies were interesting.

However, the course required a lot of reading and tests tended to be quite long.

Instructor(s): M. Weber

Enr: 50	Resp: 43							Retake: 88%
	1	2	3	4	5	6	7	Mean
Presents	0	0	0	9	16	37	34	6.0
Explains	0	0	0	2	13	27	55	6.4
Communicates	0	0	0	0	9	13	76	6.7
Teaching	0	0	0	2	9	32	55	6.4
Workload	0	2	4	72	13	6	0	4.2
Difficulty	0	2	9	62	11	11	2	4.3
Learn Exp	0	0	0	14	17	41	26	5.8

Students thought that both the course and the instructor were very good. Some felt the text readings were too long.

MGT 262H1S INDIVIDUAL AND GROUP BEHAVIOUR IN ORGANIZATIONS

Instructor(s): S. Toh

Enr: 36	Resp: 25							Retake: 77%
	1	2	3	4	5	6	7	Mean
Presents	4	0	4	4	40	44	4	5.2
Explains	0	0	8	12	40	32	8	5.2
Communicates	0	0	0	20	32	28	20	5.5
Teaching	0	0	4	16	37	29	12	5.3
Workload	4	4	8	69	8	4	0	3.9
Difficulty	0	4	17	73	4	0	0	3.8
Learn Exp	0	0	0	40	50	10	0	4.7

Toh was seen as a good instructor who made the course enjoyable. The content itself was also very interesting but could have been organized a little more clearly. The required reading in the outline didn't seem to match what was being taught in class.

Instructor(s): S. Cote

Enr: 52	Resp: 35							Retake: 87%
	1	2	3	4	5	6	7	Mean
Presents	0	0	0	0	8	42	48	6.4
Explains	0	0	0	2	14	45	37	6.2
Communicates	0	0	0	2	11	45	40	6.2
Teaching	0	0	0	0	14	42	42	6.3
Workload	0	0	8	82	5	2	0	4.0
Difficulty	0	0	22	62	14	0	0	3.9
Learn Exp	0	0	3	6	34	37	17	5.6

Cote was thought of as a very good instructor who was well-organized, caring and intelligent. The course notes and slides on the web were extremely helpful and regularly updated. However, the text readings were too long and drawn out (not easy to read).

MGT 321H1F AUDITING

Instructor(s): S. McCracken

Enr: 24	Resp: 20							Retake: 94%
	1	2	3	4	5	6	7	Mean
Presents	0	0	0	5	10	40	45	6.2
Explains	0	0	0	0	15	45	40	6.2
Communicates	0	0	0	5	5	45	45	6.3
Teaching	0	0	0	0	10	50	40	6.3
Workload	0	10	15	55	20	0	0	3.8
Difficulty	0	5	15	60	20	0	0	4.0
Learn Exp	0	0	6	18	18	37	18	5.4

Students felt that McCracken was an effective teacher who included personal experiences with the course material and gave organized lessons. There were excellent guest speakers and the course was a good learning experience overall.

Instructor(s): S. McCracken

Enr: 34	Resp: 27							Retake: 88%
	1	2	3	4	5	6	7	Mean
Presents	0	0	0	3	11	61	23	6.0
Explains	0	0	0	0	32	48	20	5.9
Communicates	0	0	0	4	8	60	28	6.1
Teaching	0	0	0	4	8	64	24	6.1
Workload	0	0	15	69	11	3	0	4.0
Difficulty	0	0	8	72	16	4	0	4.2
Learn Exp	0	0	0	23	42	19	14	5.2

McCracken was well-organized and an effective communicator. Students commented that the course was useful in gaining insight into the CA profession. Also, the guest speaker was a good addition to the class.

MGT 321H1S AUDITING

Instructor(s): G. Hum

Enr: 44	Resp: 33							Retake: 82%
	1	2	3	4	5	6	7	Mean
Presents	0	0	0	0	24	51	24	6.0
Explains	0	0	0	6	33	45	15	5.7
Communicates	0	3	3	12	33	33	15	5.4
Teaching	0	0	0	0	42	42	15	5.37
Workload	0	6	12	66	12	3	0	3.9
Difficulty	0	3	15	54	27	0	0	4.1
Learn Exp	0	0	7	35	46	7	3	4.6

Hum was well-liked among his students. They appreciated his enthusiasm. They found his lecture slides well-organized and easy to understand and his confidence in the material outstanding!

MGT 322H1F FINANCIAL ACCOUNTING THEORY AND POLICY II

Instructor(s): J. Amernic

Enr: 33	Resp: 24							Retake: 86%
	1	2	3	4	5	6	7	Mean
Presents	0	0	0	12	25	33	29	5.8
Explains	0	0	0	8	25	33	33	5.9
Communicates	0	0	0	4	8	16	70	6.5
Teaching	0	0	0	4	4	45	45	6.3
Workload	0	0	0	25	45	25	4	5.1
Difficulty	0	0	0	12	50	20	16	5.4
Learn Exp	0	0	0	17	41	35	5	5.3

Amernic was an awesome, charismatic, enthusiastic instructor who motivated his students, and made accounting interesting and relevant. However, students thought that class notes and more information would have been helpful. The midterm was based on lectures but only consisted of a few major topics although many more topics were explored.

This was a fast-paced course where some students found too much content was covered in too little time. Also, the readings required before class were too demanding. The QOE was a good way to learn and he had a very admirable and classy lecture style. Students should understand how to interpret financial statements well.

Instructor(s): P. Thomas

Enr: 34	Resp: 37							Retake: 68%
	1	2	3	4	5	6	7	Mean
Presents	0	2	5	22	13	36	19	5.3
Explains	0	0	5	11	19	36	27	5.7
Communicates	0	0	2	11	13	36	36	5.9
Teaching	0	0	0	8	27	27	36	5.9
Workload	0	0	0	25	48	14	11	5.1
Difficulty	0	0	0	13	50	22	13	5.4
Learn Exp	0	0	0	25	35	32	7	5.2

Thomas was a very enthusiastic and knowledgeable lecturer. Overall, the course material proved to be difficult, but Thomas' examples and availability for extra help definitely helped students in understanding the course material.

MGT 322H1S FINANCIAL ACCOUNTING THEORY AND POLICY II

Instructor(s): J. Amernic

Enr: 23	Resp: 16							Retake: 69%
	1	2	3	4	5	6	7	Mean
Presents	0	0	6	31	18	37	6	5.1
Explains	0	6	0	13	40	26	13	5.2
Communicates	0	0	0	6	6	26	60	6.4
Teaching	0	0	0	6	26	66	0	5.6
Workload	0	0	0	20	40	13	26	5.5
Difficulty	0	0	6	12	31	31	18	5.4
Learn Exp	0	0	0	50	30	10	10	4.8

Amernic was an extremely animated and enthusiastic instructor who

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was able to make lectures very interesting. However, the material was difficult to understand and only students who were serious about accounting should take this course.

Instructor(s): J. Amernic

Enr: 27	Resp: 25							Retake: 57%
	1	2	3	4	5	6	7	Mean
Presents	0	0	4	33	33	12	16	5.0
Explains	0	0	4	20	33	29	12	5.2
Communicates	0	0	0	4	12	25	58	6.4
Teaching	0	0	0	4	29	37	29	5.9
Workload	0	0	0	8	56	30	4	5.3
Difficulty	0	0	0	8	30	52	8	5.6
Learn Exp	0	0	5	15	35	30	15	5.3

Amernic was a good instructor with an abundance of energy, enthusiasm and spirit for what he taught. He made it fun to go to class. The instructor presented the material through the use of real life examples but didn't relate much back to the textbook. Required readings for the course were lengthy and time consuming. Students would have benefited from improved class notes and handouts.

MGT 323H1F MANAGEMENT ACCOUNTING II

Instructor(s): S. McCracken

Enr: 43	Resp: 26							Retake: 40%
	1	2	3	4	5	6	7	Mean
Presents	0	0	0	23	42	26	7	5.2
Explains	0	0	0	28	36	24	12	5.2
Communicates	0	0	3	30	34	23	7	5.0
Teaching	0	0	0	34	19	42	3	5.2
Workload	0	0	12	40	36	8	4	4.5
Difficulty	0	0	4	56	24	16	0	4.5
Learn Exp	5	0	36	15	31	5	5	4.1

Although the cases and assignments didn't necessarily correlate to the problems covered in the textbook, the cases were great for learning and were very applicable to real life work experiences. Also, assignments required a lot of qualitative analysis. The readings were verging on pointless and the topics seemed unconnected. The course website was useful. The biggest problem students seemed to have with the course was the arbitrary and unfair allocation of participation marks.

Instructor(s): E. Zuliani

Enr: 51	Resp: 45							Retake: 35%
	1	2	3	4	5	6	7	Mean
Presents	2	2	7	23	30	23	9	4.9
Explains	2	0	4	34	34	12	12	4.8
Communicates	0	0	0	21	26	28	23	5.5
Teaching	0	0	4	19	34	24	17	5.3
Workload	0	0	4	51	26	17	0	4.6
Difficulty	0	0	2	46	39	12	0	4.6
Learn Exp	0	0	13	33	43	10	0	4.5

Zuliani was extremely caring, friendly and helpful, and made the class interesting due to her enthusiasm for the course material. However, students found individual assignments very hard with too much time spent on class presentations. The lack of a midterm worried students because they were not sure how to prepare for or what to expect on the final exam.

MGT 323H1S MANAGEMENT ACCOUNTING II

Instructor(s): Y. Li

Enr: 23	Resp: 15							Retake: 41%
	1	2	3	4	5	6	7	Mean
Presents	0	0	14	14	57	14	0	4.7
Explains	0	7	0	28	42	21	0	4.7
Communicates	7	0	7	7	57	21	0	4.7
Teaching	0	0	7	21	57	14	0	4.8

Workload	0	0	0	21	50	21	7	5.1
Difficulty	0	0	0	35	64	0	0	4.6
Learn Exp	0	0	0	80	0	20	0	4.4

Instructor(s): Y. Li

Enr:42	Resp: 35							Retake: 48%
	1	2	3	4	5	6	7	Mean
Presents	0	0	2	14	50	29	2	5.1
Explains	0	0	5	14	55	20	2	5.0
Communicates	0	0	2	5	38	44	8	5.5
Teaching	0	0	3	18	54	15	9	5.1
Workload	0	0	2	41	32	20	2	4.8
Difficulty	0	0	2	38	41	14	2	4.8
Learn Exp	0	4	9	65	31	0	0	4.1

Students felt that Li was a friendly, and enthusiastic instructor. The availability of both the instructor and the TA was a problem with some students. The case presentation in every class was seen by most as a waste of time and sometimes his responses to questions seemed a little condescending.

MGT 330H1S INVESTMENTS

Instructor(s): K. Wang

Enr: 46	Resp: 36							Retake: 90%
	1	2	3	4	5	6	7	Mean
Presents	0	0	0	5	19	30	44	6.1
Explains	0	0	5	8	25	38	22	5.6
Communicates	0	0	0	5	22	47	25	5.9
Teaching	0	0	0	5	22	47	25	5.9
Workload	0	0	0	61	30	5	2	4.5
Difficulty	0	0	2	41	41	11	2	4.7
Learn Exp	0	0	0	12	41	37	8	5.4

Students felt that Wang was a good lecturer who was caring and flexible. He was very well-organized and explained the subject content well. The amount of group work, at times, was overwhelming, but in general a great learning experience.

Instructor(s): K. Wang

Enr: 35	Resp: 11							Retake: 100%
	1	2	3	4	5	6	7	Mean
Presents	0	0	0	0	0	18	81	6.8
Explains	0	0	0	0	0	45	54	6.5
Communicates	0	0	0	9	0	27	63	6.5
Teaching	0	0	0	0	0	27	72	6.7
Workload	0	0	0	36	45	18	0	4.8
Difficulty	0	0	0	45	45	9	0	4.6
Learn Exp	0	0	0	0	25	37	37	6.1

Wang's students really enjoyed his teaching style. They found him very diligent, organized and enthusiastic. Many appreciated his constant updates to the course website and his helpful handouts.

Instructor(s): K. Wang

Enr: 45	Resp: 34							Retake: 84%
	1	2	3	4	5	6	7	Mean
Presents	0	0	0	5	17	44	32	6.0
Explains	0	2	5	5	32	32	20	5.5
Communicates	0	2	2	5	29	41	17	5.6
Teaching	0	0	0	2	29	41	26	5.9
Workload	0	0	0	52	32	11	2	4.6
Difficulty	0	0	5	35	32	23	2	4.8
Learn Exp	0	0	0	26	34	34	4	5.2

Wang was considered to be a very caring instructor. He was very attentive and responsive to feedback. The emails sent to students every week to outline the upcoming week was very helpful in staying focussed and organized.

Instructor(s): K. Wang

	Resp: 40							Retake: 83%
	1	2	3	4	5	6	7	
Presents	0	2	0	2	17	43	33	6.0
Explains	0	0	0	5	42	34	18	5.7
Communicates	0	0	0	8	38	27	25	5.7
Teaching	0	0	0	5	24	40	29	5.9
Workload	0	0	0	51	28	12	7	4.8
Difficulty	0	0	0	34	39	15	10	5.0
Learn Exp	0	0	0	22	41	22	12	5.3

Wang was a very nice instructor with well-organized lectures. The assignments and projects were very useful and applied the techniques learned in class to real world situations.

MGT 331Y1Y FINANCE

Instructor(s): K. Benzacar

	Resp: 22							Retake: 80%
	1	2	3	4	5	6	7	
Presents	0	0	5	20	25	25	25	5.4
Explains	0	5	5	10	25	15	40	5.6
Communicates	0	10	0	5	30	30	25	5.4
Teaching	0	5	0	15	15	40	25	5.6
Workload	0	0	19	76	0	0	4	4.0
Difficulty	0	0	14	76	4	0	4	4.0
Learn Exp	0	0	5	17	52	11	11	5.1

Benzacar's teaching methods were good. She provided "fabulous" lectures and knew how to engage the students. She was well-organized and caring. It was an enjoyable experience for many students.

MGT 337Y1Y BUSINESS FINANCE

Instructor(s): F. Derrien

	Resp: 36							Retake: 47%
	1	2	3	4	5	6	7	
Presents	0	0	5	0	38	36	19	5.6
Explains	0	0	5	19	38	16	19	5.2
Communicates	0	0	5	22	34	20	17	5.2
Teaching	0	0	2	11	36	33	16	5.5
Workload	0	0	2	25	34	22	14	5.2
Difficulty	0	0	0	14	42	22	20	5.5
Learn Exp	0	0	0	53	30	3	11	4.7

Overall, Derrien was a very good, approachable and considerate teacher. He was available outside of class and made the course very enjoyable. Students found class handouts extremely useful and the value of the lectures was adequate.

The midterm and exam were both very difficult. Some students found the material challenging and felt the class moved fast. Also, some thought more applicable and complicated examples that were similar to test questions would have been more useful. Concepts should be explained more thoroughly. There was a heavy workload and the textbook was poor. Tutorials were too large to be effective and were unorganized and unclear.

Instructor(s): F. Derrien

	Resp: 28							Retake: 43%
	1	2	3	4	5	6	7	
Presents	0	0	3	11	23	34	26	5.7
Explains	0	0	0	19	38	38	3	5.3
Communicates	0	0	0	26	30	34	7	5.2
Teaching	0	0	0	1	38	38	11	5.5
Workload	0	0	3	26	30	26	11	5.2
Difficulty	0	0	0	14	25	48	11	5.6
Learn Exp	5	0	11	27	50	5	0	4.3

Derrien was a good instructor who was very knowledgeable. He was very nice and approachable, and very helpful when attending to stu-

dents' concerns and questions. He taught in an organized manner and clearly explained relevant concepts and difficult material.

It was a hard, fast-paced but very interesting course, and Derrien made classes enjoyable. However, better tutorial times and TAs were needed.

Instructor(s): F. Derrien

	Resp: 38							Retake: 40%
	1	2	3	4	5	6	7	
Presents	0	2	0	10	16	48	21	5.7
Explains	0	2	2	15	21	47	10	5.4
Communicates	2	2	10	15	26	34	7	4.9
Teaching	0	0	2	10	27	45	13	5.6
Workload	0	0	0	13	27	40	18	5.6
Difficulty	0	0	0	5	37	24	32	5.8
Learn Exp	0	10	3	42	21	17	3	4.4

Overall, Derrien was a good instructor who taught well. Assignments involved too much effort and were worth too few marks. Both tests and assignments were difficult. More hard examples and problems need to be taken up in class. He was helpful in answering questions regarding the material, and solutions to homework were easily available. His website was an asset and he provided useful and great lecture notes.

Instructor(s): C. Doidge

	Resp: 37							Retake: 60%
	1	2	3	4	5	6	7	
Presents	0	0	0	5	19	36	38	6.1
Explains	0	0	2	2	37	40	17	5.7
Communicates	0	0	0	13	25	38	22	5.7
Teaching	0	0	0	5	22	55	16	5.8
Workload	0	0	0	27	44	16	11	5.1
Difficulty	0	0	0	19	44	19	16	5.3
Learn Exp	0	0	3	30	36	23	6	5.0

Doidge was generally a good instructor who was very helpful. The text questions did not reflect the test questions.

Instructor(s): D. Brean

	Resp: 28							Retake: 55%
	1	2	3	4	5	6	7	
Presents	0	0	3	7	25	35	28	5.8
Explains	0	0	0	3	21	46	28	6.0
Communicates	0	0	0	3	17	39	39	6.1
Teaching	0	0	0	0	28	32	39	6.1
Workload	0	0	0	17	39	25	17	5.4
Difficulty	0	0	0	21	25	25	28	5.6
Learn Exp	0	0	4	27	27	36	4	5.1

Brean was a good instructor whose course handouts were very valuable. He was enthusiastic about what he taught and was a very good lecturer. The course itself was very hard however, with a lot of difficult concepts.

Instructor(s): D. Brean

	Resp: 47							Retake: 56%
	1	2	3	4	5	6	7	
Presents	0	0	0	6	25	42	25	5.9
Explains	0	0	0	10	21	40	27	5.9
Communicates	0	0	0	2	19	23	54	6.3
Teaching	0	0	0	4	21	40	34	6.0
Workload	0	0	0	19	30	32	17	5.5
Difficulty	0	0	0	15	22	42	20	5.7
Learn Exp	0	0	0	34	26	30	8	5.1

Brean was an amazing teacher who was extremely enthusiastic and related what was difficult and boring material, in an exciting manner. His notes handed out in class were extremely helpful.

132 MANAGEMENT

Instructor(s): A. Ahmed

	Resp: 17							Retake: 43%
	1	2	3	4	5	6	7	
	1	2	3	4	5	6	7	Mean
Presents	0	0	0	37	31	31	0	4.9
Explains	0	0	12	31	18	31	6	4.9
Communicates	0	0	11	5	41	23	17	5.3
Teaching	0	0	0	29	35	17	17	5.2
Workload	0	0	0	29	47	11	11	5.1
Difficulty	0	0	0	23	35	29	11	5.3
Learn Exp	0	0	0	58	33	8	0	4.5

Ahmed was a very enthusiastic teacher who didn't mind going out of his way to make concepts clear. His use of handouts and practice questions were beneficial. Class slides could have been useful.

MGT 363H1F ORGANIZATION DESIGN

Instructor(s): A. Armstrong

	Resp: 15							Retake: 66%
	1	2	3	4	5	6	7	
	1	2	3	4	5	6	7	Mean
Presents	0	0	0	13	26	46	13	5.6
Explains	0	0	0	20	6	46	26	5.8
Communicates	0	0	6	13	6	33	40	5.9
Teaching	0	0	0	13	20	33	33	5.9
Workload	0	6	6	73	13	0	0	3.9
Difficulty	0	6	13	66	13	0	0	3.9
Learn Exp	0	11	11	22	44	11	0	4.3

Armstrong was a good instructor who was very pleasant and approachable. The size of the group project (5 members) made it a bit difficult to co-ordinate and the weight (50%) was too heavy. However, open book tests made studying less stressful.

Instructor(s): D. Ondrack

	Resp: 31							Retake: 82%
	1	2	3	4	5	6	7	
	1	2	3	4	5	6	7	Mean
Presents	0	0	0	13	33	33	20	5.6
Explains	0	0	3	3	16	45	32	6.0
Communicates	0	0	0	10	30	30	30	5.8
Teaching	0	0	0	13	30	26	30	5.7
Workload	0	0	3	67	25	3	0	4.3
Difficulty	3	0	10	55	24	6	0	4.2
Learn Exp	0	0	0	28	24	32	16	5.4

Students felt that Ondrack was a very articulate, interesting and enthusiastic lecturer whose use of real life examples made application a lot easier. The project weight of 50% of the term mark was felt to be too heavy and comments on midterm tests were not available. However, students all agreed that he made class lively and presented in a clear and concise manner.

MGT 363H1S ORGANIZATION DESIGN

Instructor(s): A. Armstrong

	Resp: 14							Retake: 85%
	1	2	3	4	5	6	7	
	1	2	3	4	5	6	7	Mean
Presents	0	0	0	0	28	57	14	5.9
Explains	0	0	0	0	42	35	21	5.8
Communicates	0	0	0	7	7	78	7	5.9
Teaching	0	0	0	0	23	69	7	5.8
Workload	0	7	14	78	0	0	0	3.7
Difficulty	0	0	0	100	0	0	0	4.0
Learn Exp	0	0	8	25	58	8	0	4.7

A very nice instructor who was available for individual consultation. The course was a little bit too theoretical and could have benefited from more real life examples.

Instructor(s): D. Ondrack

	Resp: 25							Retake: 64%
	1	2	3	4	5	6	7	
	1	2	3	4	5	6	7	Mean
Presents	0	0	4	16	36	28	16	5.4
Explains	0	0	0	16	36	24	24	5.6
Communicates	0	0	4	12	32	36	16	5.5
Teaching	0	0	0	28	28	32	12	5.3
Workload	0	0	12	76	12	0	0	4.0
Difficulty	0	0	12	76	8	4	0	4.0
Learn Exp	0	0	4	57	19	19	0	4.5

Ondrack was often absent due to his executive programs in Asia. His frequent absences disrupted the flow of the course and made it difficult to distinguish what class material was actually relevant.

However, when he was in class, his lectures were enjoyable, informative and interesting. His use of real life examples was extremely helpful for learning the concepts. Material was presented clearly and in an organized manner.

MGT 371H1F INTRODUCTION TO BUSINESS INFORMATION SYSTEMS

Instructor(s): N. Hope

	Resp: 24							Retake: 63%
	1	2	3	4	5	6	7	
	1	2	3	4	5	6	7	Mean
Presents	0	0	0	8	26	52	13	5.7
Explains	0	0	0	17	30	52	0	5.3
Communicates	0	0	0	8	47	34	8	5.4
Teaching	0	0	0	4	34	56	4	5.6
Workload	0	4	0	75	20	0	0	4.1
Difficulty	0	4	8	62	25	0	0	4.1
Learn Exp	0	0	10	47	42	0	0	4.3

Hope was well-organized for her lectures. However, some students felt that some concepts were poorly explained, but she was always available on a regular basis to answer students' questions. Some felt that the course should have focussed more on the usage of technical material. The textbook was too detailed and useless.

Instructor(s): N. Hope

	Resp: 33							Retake: 70%
	1	2	3	4	5	6	7	
	1	2	3	4	5	6	7	Mean
Presents	0	3	0	25	25	34	12	5.5
Explains	0	9	3	21	31	25	9	4.9
Communicates	0	0	6	3	43	31	15	5.5
Teaching	0	0	6	12	33	33	15	5.4
Workload	0	6	9	42	30	9	3	4.4
Difficulty	3	0	3	57	27	6	3	4.4
Learn Exp	9	18	13	40	13	0	4	3.5

Some found the workload to be heavy for a half year course. Hope was approachable.

MGT 371H1S INTRODUCTION TO BUSINESS INFORMATION SYSTEMS

Instructor(s): N. Hope

	Resp: 29							Retake: 20%
	1	2	3	4	5	6	7	
	1	2	3	4	5	6	7	Mean
Presents	0	7	3	35	42	7	3	4.5
Explains	3	11	14	33	29	7	0	4.0
Communicates	3	17	7	39	14	17	0	4.0
Teaching	0	11	19	33	37	11	0	4.3
Workload	0	3	11	55	22	3	3	4.2
Difficulty	0	0	7	51	25	7	7	4.6
Learn Exp	10	10	10	52	10	5	0	3.6

Students felt that Hope was very approachable and available for help during and outside class time. Tests did not properly reflective what was learned in class and the textbook was not very helpful.

Instructor(s): N. Hope

Enr: 32	Resp: 17							Retake: 33%
	1	2	3	4	5	6	7	Mean
Presents	6	0	12	18	31	31	0	4.6
Explains	6	0	18	37	31	6	0	4.1
Communicates	6	0	18	18	31	18	6	4.5
Teaching	12	0	12	18	31	25	0	4.3
Workload	0	0	18	43	18	18	0	4.4
Difficulty	0	0	0	56	18	18	6	4.8
Learn Exp	15	7	30	38	7	0	0	3.2

Hope was friendly and approachable. The reading material should have been more related to the class. Overall, the course was very general and the value of taking it was not very high.

MGT 374H1S OPERATIONS MANAGEMENT

Instructor(s): O. Baron

Enr: 45	Resp: 38							Retake: 73%
	1	2	3	4	5	6	7	Mean
Presents	0	0	0	5	44	34	15	5.6
Explains	0	0	0	15	47	26	10	5.3
Communicates	0	0	2	5	42	39	10	5.5
Teaching	0	0	0	8	40	40	10	5.5
Workload	0	0	0	37	43	13	5	4.9
Difficulty	0	2	0	56	32	8	0	4.4
Learn Exp	0	0	0	55	22	14	7	4.7

Students generally felt that Baron was a good teacher with helpful and well-organized slides.

The course itself was thought of as tedious and boring. The problem sets due at the end of each week seemed to be a lot of work for what they were worth.

Instructor(s): O. Baron

Enr: 30	Resp: 24							Retake: 78%
	1	2	3	4	5	6	7	Mean
Presents	0	0	0	4	36	40	18	5.7
Explains	0	0	4	13	27	40	13	5.5
Communicates	0	0	0	9	18	36	36	6.0
Teaching	0	0	0	4	14	57	23	6.0
Workload	0	0	8	56	17	17	0	4.4
Difficulty	0	4	8	60	26	0	0	4.1
Learn Exp	0	0	5	35	35	17	5	4.8

Baron was very enthused with the course material but could have explained the topics in more detail. The textbook was hard to understand for some students as it assumed readers had some background knowledge on the issues discussed in the course.

MGT 393H1F LEGAL ENVIRONMENT OF BUSINESS I

Instructor(s): R. Sahni

Enr: 41	Resp: 32							Retake: 90%
	1	2	3	4	5	6	7	Mean
Presents	0	0	0	15	12	34	37	5.9
Explains	0	0	0	9	15	28	46	6.1
Communicates	0	0	0	3	28	25	43	6.1
Teaching	0	0	0	3	12	43	40	6.2
Workload	0	0	0	53	28	18	0	4.7
Difficulty	0	0	3	37	37	18	3	4.8
Learn Exp	0	0	0	17	25	50	7	5.5

Sahni was regarded as an informative, interesting lecturer. His lack of a webpage and downloadable lecture notes and slides made it difficult to listen and write down important points. His use of cases throughout his lectures made class more practical and enjoyable.

Instructor(s): R. Powers

Enr: 53	Resp: 43							Retake: 85%
	1	2	3	4	5	6	7	Mean
Presents	0	2	6	16	11	34	27	5.5
Explains	0	0	0	2	13	13	69	6.5
Communicates	0	0	0	6	16	30	46	6.2
Teaching	0	0	0	4	23	25	46	6.1
Workload	0	0	0	58	32	9	0	4.3
Difficulty	0	0	0	48	27	20	2	4.8
Learn Exp	0	0	2	11	29	23	32	5.7

Powers' use of real world examples and humour made lectures entertaining. Students complained about the length of the cases and the tests.

Instructor(s): R. Powers

Enr: 48	Resp: 35							Retake: 93%
	1	2	3	4	5	6	7	Mean
Presents	0	2	11	19	22	37	8	5.1
Explains	0	0	2	14	17	34	31	5.8
Communicates	0	0	0	0	18	21	60	6.4
Teaching	0	0	2	8	14	40	34	5.9
Workload	0	0	2	54	37	5	0	4.5
Difficulty	0	0	2	60	31	5	0	4.4
Learn Exp	0	0	0	29	25	22	22	5.4

Overall, students found the material very interesting. Powers made good use of examples along with his great sense of humour which made it more enjoyable and the overall learning experience valuable.

However, some thought that he was disorganized at times, and wished that he had lecture notes available and posted all cases on the course website instead of distributing them in class and taking it back.

Instructor(s): D. Shear

Enr: 47	Resp: 33							Retake: 92%
	1	2	3	4	5	6	7	Mean
Presents	0	0	0	6	21	37	34	6.0
Explains	0	0	0	6	12	30	51	6.3
Communicates	0	0	0	3	9	37	50	6.3
Teaching	0	0	0	6	12	43	37	6.1
Workload	0	0	3	40	40	12	3	4.7
Difficulty	0	0	3	45	22	29	0	4.8
Learn Exp	0	0	0	28	19	28	23	5.5

Students thought that Shear was a very good instructor who communicated course material in an accurate and clear manner. Some even said he was one of the best instructors, but a tough marker. Also, students enjoyed his comprehensive examples as well as his notes. Lectures were very well-organized but he was constantly late for class.

MGT 393H1S LEGAL ENVIRONMENT OF BUSINESS I

Instructor(s): D. Shear

Enr: 51	Resp: 23							Retake: 90%
	1	2	3	4	5	6	7	Mean
Presents	0	0	4	8	13	34	39	6.0
Explains	0	0	0	4	13	26	56	6.3
Communicates	0	0	0	4	17	26	52	6.3
Teaching	0	0	0	4	21	30	43	6.1
Workload	0	0	0	56	30	13	0	4.6
Difficulty	0	0	0	43	43	13	0	4.7
Learn Exp	0	0	0	11	29	29	29	5.8

Shear was considered a very good instructor who taught with great enthusiasm. His concepts were clear and understandable, however, very technical. The test was long and assignments were graded harshly.

134 MANAGEMENT

Instructor(s): D. Shear

	Resp: 21							Retake: 89%
	1	2	3	4	5	6	7	
	1	2	3	4	5	6	7	Mean
Presents	0	0	0	4	28	42	23	5.9
Explains	0	0	5	0	20	25	50	6.2
Communicates	4	0	0	0	19	33	42	6.0
Teaching	9	0	0	4	19	42	23	5.5
Workload	0	0	0	45	40	15	0	4.7
Difficulty	0	0	5	35	45	15	0	4.7
Learn Exp	6	0	0	33	33	0	26	4.9

Students thought that Shear was generally good. He was enthusiastic and very knowledgeable. His lecture notes were very helpful, but his tests were too long and time consuming.

MGT 394H1S LEGAL ENVIRONMENT OF BUSINESS II

Instructor(s): R. Powers

	Resp: 16							Retake: 93%
	1	2	3	4	5	6	7	
	1	2	3	4	5	6	7	Mean
Presents	0	0	0	6	56	25	12	5.4
Explains	0	0	6	6	6	31	50	6.1
Communicates	0	0	0	6	6	25	62	6.4
Teaching	0	0	6	0	12	43	37	6.1
Workload	0	0	0	81	18	0	0	4.2
Difficulty	0	0	0	68	31	0	0	4.3
Learn Exp	0	0	0	21	50	28	0	5.1

Powers was very knowledgeable about the course concepts and explained them well through examples and discussions. Many students complained about inadequate time for the midterm.

Instructor(s): R. Powers

	Resp: 37							Retake: 88%
	1	2	3	4	5	6	7	
	1	2	3	4	5	6	7	Mean
Presents	0	0	5	21	37	21	13	5.2
Explains	0	0	0	8	25	30	36	5.9
Communicates	0	0	0	0	8	27	64	6.6
Teaching	0	0	2	8	25	38	25	5.8
Workload	2	2	8	61	16	8	0	4.1
Difficulty	2	0	5	63	22	5	0	4.2
Learn Exp	0	0	3	10	28	46	10	5.5

A very enthusiastic and knowledgeable instructor with a vast knowledge of the subject material. However, comprehensive and detailed notes would have helped to study for the detail-oriented midterm and exam. Excellent class interaction but lectures could have been better organized as it was hard to take notes.

MGT 411H1S MANAGERIAL SCIENCE

Instructor(s): D. Berman

	Resp: 19							Retake: 100%
	1	2	3	4	5	6	7	
	1	2	3	4	5	6	7	Mean
Presents	0	0	0	10	21	47	21	5.8
Explains	0	0	0	5	31	26	36	5.9
Communicates	0	0	0	0	36	42	21	5.8
Teaching	0	0	0	5	42	36	15	5.6
Workload	5	5	10	68	10	0	0	3.7
Difficulty	5	10	15	52	15	0	0	3.6
Learn Exp	0	0	6	37	25	25	6	4.9

MGT 412H1F BUSINESS NEGOTIATIONS

Instructor(s): J. Oesch

	Resp: 47							Retake: 100%
	1	2	3	4	5	6	7	
	1	2	3	4	5	6	7	Mean
Presents	0	0	0	4	19	34	42	6.1
Explains	0	0	0	2	14	31	51	6.3
Communicates	0	0	0	2	10	23	63	6.5

Teaching	0	0	0	0	12	36	51	6.4
Workload	6	6	17	61	8	0	0	3.6
Difficulty	0	6	12	61	19	0	0	3.9
Learn Exp	0	0	0	5	18	21	54	6.2

Students thought it as a worthwhile experience. Enthusiastic teaching was a positive factor for students' evaluation. Practical and realistic skills were learned.

Many students enjoyed weekly negotiations. Some complained that participation marks were too high. Many said this course should be offered to all commerce students as it would definitely benefit them.

MGT 413H1S TECHNOLOGY STRATEGY

Instructor(s): K. Dahlin

	Resp: 21							Retake: 65%
	1	2	3	4	5	6	7	
	1	2	3	4	5	6	7	Mean
Presents	0	0	14	23	28	14	19	5.0
Explains	0	0	4	4	38	28	23	5.6
Communicates	0	0	0	0	33	23	42	6.1
Teaching	0	0	0	4	38	33	23	5.8
Workload	0	0	0	42	33	14	9	4.9
Difficulty	0	0	4	33	33	19	9	5.0
Learn Exp	5	0	0	44	33	0	16	4.7

Dahlin was very enthusiastic about the material, however, some of the material got too technical and became difficult to understand. There were no tests in the course and as a result, some students wanted additional factors that would influence the marking scheme.

MGT 416H1S MARKET STRATEGIES

Instructor(s): K. Corts

	Resp: 27							Retake: 88%
	1	2	3	4	5	6	7	
	1	2	3	4	5	6	7	Mean
Presents	0	0	0	0	14	44	40	6.3
Explains	0	0	0	0	11	40	48	6.4
Communicates	0	0	0	0	7	44	48	6.4
Teaching	0	0	0	0	7	44	48	6.4
Workload	0	7	14	62	14	0	0	3.9
Difficulty	0	0	7	44	37	11	0	4.5
Learn Exp	0	0	0	9	40	27	22	5.6

Corts' lectures covered interesting topics in an organized manner (with real world applications). The material was challenging and required logical processing. Students thought that the term project could have given a more specific objective.

Participation marks were allocated 15% of the final mark while midterms were only worth 10%. More weight on the midterm would have been preferable. The instructor was very enthusiastic and approachable.

MGT 417H1F BUSINESS IN A GLOBAL ECONOMY

Instructor(s): B. Blum

	Resp: 39							Retake: 88%
	1	2	3	4	5	6	7	
	1	2	3	4	5	6	7	Mean
Presents	0	2	0	2	44	42	7	5.5
Explains	0	2	0	5	27	52	10	5.6
Communicates	0	2	2	7	20	48	17	5.6
Teaching	0	2	0	13	26	47	10	5.5
Workload	0	10	17	71	0	0	0	3.6
Difficulty	0	5	13	73	5	0	2	3.9
Learn Exp	3	3	3	53	18	12	6	4.4

Students found the course interesting. The option to do either a group project or only an exam was convenient for students. Blum's teaching skills were loved by students.



MGT 419H1F RISK MANAGEMENT FOR FINANCIAL MANAGERS

Instructor(s): J. Crean

Enr: 14	Resp: 10							Retake: 88%
	1	2	3	4	5	6	7	Mean
Presents	0	0	10	30	30	10	20	5.0
Explains	0	0	0	0	44	44	11	5.7
Communicates	0	0	0	0	0	40	60	6.6
Teaching	0	0	0	10	40	30	20	5.6
Workload	0	0	22	44	11	22	0	4.3
Difficulty	0	0	11	44	22	22	0	4.6
Learn Exp	0	0	0	40	0	60	0	5.2

Crean was an extremely interesting and informative lecturer. A course website and Powerpoint presentations of the lectures would have been very beneficial.

MGT 423H1F CANADIAN INCOME TAXATION I

Instructor(s): J. Kitunen

Enr: 68	Resp: 52							Retake: 84%
	1	2	3	4	5	6	7	Mean
Presents	0	0	2	10	26	32	28	5.8
Explains	0	0	1	5	41	19	31	5.7
Communicates	0	0	0	3	15	31	49	6.3
Teaching	0	0	0	4	26	30	38	6.0
Workload	0	0	0	26	40	24	8	5.1
Difficulty	0	0	0	29	41	25	4	5.0
Learn Exp	0	0	0	16	33	30	19	5.5

Kitunen demonstrated great expertise in the topics covered. Although most students agreed the course was taught at a very quick pace, they also proclaimed that Kitunen was very organized and enthusiastic. Students were uncertain about the allocation of participation marks and advised future students not to fall behind in the assigned material.

Instructor(s): J. Kitunen

Enr: 54	Resp: 45							Retake: 78%
	1	2	3	4	5	6	7	Mean
Presents	0	0	0	2	13	28	55	6.4
Explains	0	0	0	0	9	34	56	6.5
Communicates	0	0	0	0	6	13	79	6.7
Teaching	0	0	0	2	0	29	68	6.6
Workload	0	0	2	18	31	38	9	5.3
Difficulty	0	0	4	20	31	36	6	5.2
Learn Exp	0	0	0	13	10	43	32	5.9

Kitunen's enthusiasm definitely made a possibly boring course into some of the students' favourite course. Kitunen's approachability and extensive knowledge were some of the key characteristics in making the class interesting and fun.

MGT 423H1S CANADIAN INCOME TAXATION I

Instructor(s): J. Kitunen

Enr: 44	Resp: 31							Retake: 82%
	1	2	3	4	5	6	7	Mean
Presents	0	0	3	3	10	43	40	6.1
Explains	0	0	3	0	16	33	46	6.2
Communicates	0	0	0	0	6	37	55	6.5
Teaching	0	0	0	3	13	48	34	6.1
Workload	0	0	0	13	40	36	10	5.4
Difficulty	0	0	3	24	51	13	6	5.0
Learn Exp	0	0	0	4	38	33	23	5.8

Kitunen was referred to as a very good lecturer, with fast-paced lectures and very useful course slides. Students enjoyed this class although the material was very challenging. Tutorials were said to have been very helpful and students would have liked her to have more hours available to attend to questions. Great learning experience overall.

MGT 426H1F ADVANCED ACCOUNTING

Instructor(s): J. Myers

Enr: 46	Resp: 24							Retake: 37%
	1	2	3	4	5	6	7	Mean
Presents	0	0	0	12	50	16	20	5.5
Explains	0	0	0	16	50	16	16	5.3
Communicates	0	4	8	25	29	20	12	4.9
Teaching	0	0	4	8	37	37	12	5.5
Workload	0	0	0	20	12	45	20	5.7
Difficulty	0	0	0	8	16	37	37	6.0
Learn Exp	0	0	9	23	28	33	4	5.0

Myers was very knowledgeable and presented course material in an organized manner. Unfortunately, some felt he lacked the passion that would have made the course more bearable. Students felt the assignment was too difficult and lectures were of little value since he covered textbook answers that were posted online.

MGT 426H1S ADVANCED ACCOUNTING

Instructor(s): G. Richardson

Enr: 49	Resp: 26							Retake: 60%
	1	2	3	4	5	6	7	Mean
Presents	0	0	7	34	34	15	7	4.8
Explains	0	0	0	34	42	19	3	4.9
Communicates	0	0	0	12	28	36	24	5.7
Teaching	0	0	3	19	34	30	11	5.3
Workload	0	0	0	34	46	15	3	4.9
Difficulty	0	0	3	15	38	10	11	5.3
Learn Exp	0	4	9	42	28	4	9	4.5

Richardson was a very enthusiastic instructor with clear examples taken from real life applications. Better organization of teaching material would have helped students understand the material better.

MGT 428H1F MANAGEMENT CONTROL

Instructor(s): E. Zuliani

Enr: 23	Resp: 19							Retake: 64%
	1	2	3	4	5	6	7	Mean
Presents	0	0	0	22	38	11	27	5.4
Explains	0	0	0	11	22	38	27	5.8
Communicates	0	0	0	5	16	38	38	6.1
Teaching	0	0	0	11	11	50	27	5.9
Workload	0	5	5	55	22	11	0	4.3
Difficulty	0	0	11	55	16	16	0	4.4
Learn Exp	0	0	0	40	20	40	0	4.6

Many students said that she was a wonderful instructor who cared about students. They also felt that she developed very useful skills in the class. Cases that they learned were very beneficial for UFE.

Instructor(s): B. Bertrand

Enr: 29	Resp: 23							Retake: 85%
	1	2	3	4	5	6	7	Mean
Presents	0	0	0	4	40	31	22	5.6
Explains	0	0	0	9	18	40	31	6.0
Communicates	0	0	0	0	26	52	21	6.0
Teaching	0	0	0	0	33	42	23	5.9
Workload	0	0	4	68	13	9	4	4.4
Difficulty	0	0	0	72	9	13	4	4.5
Learn Exp	0	0	0	26	46	13	13	5.1

Overall, students found Bertrand to be an effective instructor who was nice and made the course a good learning experience.



136 MANAGEMENT

MGT 428H1S MANAGEMENT CONTROL

Instructor(s): E. Zuliani

	Resp: 44							Retake: 48%
	1	2	3	4	5	6	7	
	1	2	3	4	5	6	7	Mean
Presents	2	0	9	40	26	16	4	4.6
Explains	0	2	9	33	23	26	4	4.8
Communicates	0	4	11	23	23	23	11	4.9
Teaching	0	2	2	39	19	31	4	4.9
Workload	2	4	9	45	21	9	7	4.4
Difficulty	2	4	11	45	30	4	0	4.1
Learn Exp	7	7	11	29	37	0	7	4.1

Zuliani was very enthusiastic and approachable. Many commented that class presentations tended to be repetitive and that she could have put more emphasis on teaching.

MGT 429H1F CANADIAN INCOME TAXATION II

Instructor(s): R. Batch

	Resp: 13							Retake: 100%
	1	2	3	4	5	6	7	
	1	2	3	4	5	6	7	Mean
Presents	0	0	0	0	7	30	61	6.5
Explains	0	0	0	0	0	7	92	6.9
Communicates	0	0	0	0	7	23	69	6.6
Teaching	0	0	0	0	0	15	84	6.8
Workload	0	0	0	38	38	23	0	4.8
Difficulty	0	0	0	46	38	15	0	4.7
Learn Exp	0	0	0	0	0	40	60	5.6

Many students said Batch was the best instructor they'd had at UofT. He was very organized and explained concepts very clearly. His method of teaching made the material interesting and practical. Assignments were a good way to keep up with the work.

MGT 429H1S CANADIAN INCOME TAXATION II

Instructor(s): J. Kitunen

	Resp: 37							Retake: 67%
	1	2	3	4	5	6	7	
	1	2	3	4	5	6	7	Mean
Presents	0	0	2	8	25	33	30	5.8
Explains	0	0	0	14	20	34	31	5.8
Communicates	0	0	0	8	22	28	40	6.0
Teaching	0	0	0	11	22	22	42	6.0
Workload	0	0	0	16	30	27	25	5.6
Difficulty	0	0	0	13	25	33	27	5.8
Learn Exp	4	4	4	18	27	27	13	5.0

Most students were impressed by Kitunen's excellent knowledge of the material as well as her outstanding teaching and enthusiasm. Some students commented that she was one of the best accounting instructors they had ever had. Some said the material was difficult and the readings were also difficult.

Instructor(s): J. Kitunen

	Resp: 31							Retake: 66%
	1	2	3	4	5	6	7	
	1	2	3	4	5	6	7	Mean
Presents	0	0	3	12	25	9	48	5.9
Explains	0	6	0	6	22	25	38	5.8
Communicates	0	0	0	3	9	16	70	6.5
Teaching	0	0	6	6	19	29	38	5.9
Workload	0	0	0	3	40	36	20	5.7
Difficulty	0	0	0	3	30	40	16	5.6
Learn Exp	0	0	0	13	27	36	22	5.7

Students felt that doing the questions in class was very helpful. Kitunen was a good instructor and the tutorials were very useful.

MGT 431H1S ADVANCED TOPICS IN CORPORATE FINANCE

Instructor(s): L. Florence

	Resp: 39							Retake: 82%
	1	2	3	4	5	6	7	
	1	2	3	4	5	6	7	Mean
Presents	0	0	8	43	35	13	0	4.5
Explains	0	0	8	35	24	29	2	4.8
Communicates	0	0	0	35	37	18	8	5.0
Teaching	0	0	2	40	35	18	2	4.8
Workload	2	0	24	64	5	2	0	3.8
Difficulty	2	2	27	62	2	2	0	3.7
Learn Exp	0	7	10	46	25	10	0	4.2

Students commented that Florence was very enthusiastic. He attempted to make the class interesting and involved students. Guest speakers were good. Some students mentioned that the Powerpoint presentations could have been better prepared. Overall, a good experience.

Instructor(s): L. Florence

	Resp: 29							Retake: 70%
	1	2	3	4	5	6	7	
	1	2	3	4	5	6	7	Mean
Presents	0	0	10	37	27	17	6	4.7
Explains	0	3	10	14	42	21	7	4.9
Communicates	3	0	10	13	34	34	3	4.9
Teaching	3	0	3	28	32	28	3	4.9
Workload	0	3	11	59	22	3	0	4.1
Difficulty	0	7	10	64	14	3	0	4.0
Learn Exp	10	0	10	40	25	5	10	4.2

Florence was a good speaker who could make the very tough topics interesting. The case studies in class were interesting and enjoyable. His use of real life experiences also made for a better class. The course was thought to have moved along slowly.

MGT 439H1F INTERNATIONAL FINANCE

Instructor(s): C. Doidge

	Resp: 33							Retake: 92%
	1	2	3	4	5	6	7	
	1	2	3	4	5	6	7	Mean
Presents	0	0	0	3	24	42	30	6.0
Explains	0	0	0	6	24	45	24	5.9
Communicates	0	0	0	3	24	45	27	6.0
Teaching	0	0	0	3	25	37	34	6.0
Workload	0	0	0	43	40	12	3	4.8
Difficulty	0	0	3	51	33	9	3	4.6
Learn Exp	0	0	0	17	56	13	13	5.2

There was an overall consensus that Doidge was a competent and effective teacher. Some mentioned that the textbook was useless.

Overall, an interesting course with a highly respected and professional instructor.

Instructor(s): C. Doidge

	Resp: 42							Retake: 86%
	1	2	3	4	5	6	7	
	1	2	3	4	5	6	7	Mean
Presents	0	0	0	7	19	41	31	6.0
Explains	0	0	2	4	24	51	17	5.8
Communicates	0	0	0	12	29	41	17	5.8
Teaching	0	0	0	12	14	56	17	5.8
Workload	0	0	0	45	37	12	5	4.8
Difficulty	0	0	2	37	45	10	5	4.8
Learn Exp	0	0	3	33	36	13	13	5.0

Doidge was very competent and well-organized.



MGT 452H1F ADVANCED MARKETING MANAGEMENT

Instructor(s): J. Silver

Enr: 19	Resp: 17							Retake: 93%
	1	2	3	4	5	6	7	Mean
Presents	0	0	0	6	6	50	37	6.2
Explains	0	0	0	0	6	31	62	6.6
Communicates	0	0	0	0	0	18	81	6.8
Teaching	0	0	0	0	5	41	52	6.5
Workload	0	5	17	58	5	11	0	4.0
Difficulty	0	0	11	64	11	11	0	4.2
Learn Exp	0	0	0	0	21	28	50	6.3

Overall, students really liked Silver and class discussions. They thought that Silver brought an excellent real world perspective to marketing and emphasized what really mattered in a marketing context. Great learning experience.

MGT 460H1F HUMAN RESOURCE MANAGEMENT

Instructor(s): A. Verma

Enr: 42	Resp: 26							Retake: 68%
	1	2	3	4	5	6	7	Mean
Presents	0	0	4	4	52	28	12	5.4
Explains	0	0	0	12	44	28	16	5.5
Communicates	0	0	4	4	29	50	12	5.6
Teaching	0	0	0	8	36	44	12	5.6
Workload	0	0	12	62	12	12	0	4.2
Difficulty	0	0	8	75	12	4	0	4.1
Learn Exp	0	0	5	50	22	16	5	4.7

There were many mixed results for Verma. Many students felt that his lectures were fun and that he had a great sense of humour. Others felt that he spoke too slowly and seemed uninterested at times. Overall, he answered questions well and provided great examples.

MGT 460H1S HUMAN RESOURCE MANAGEMENT

Instructor(s): K. Rowbotham

Enr: 43	Resp: 25							Retake: 75%
	1	2	3	4	5	6	7	Mean
Presents	0	0	8	4	20	56	12	5.6
Explains	0	4	8	8	33	25	20	5.3
Communicates	0	0	8	4	24	36	28	5.7
Teaching	0	0	8	4	25	50	12	5.5
Workload	4	0	4	76	16	0	0	4.0
Difficulty	4	0	24	56	16	0	0	3.8
Learn Exp	5	5	11	29	29	11	5	4.3

Students enjoyed Rowbotham's personality and enthusiasm. Some commented that the midterm was graded too harshly and that there was not enough feedback on the project. Some students mentioned that the readings were too long with little time to cover them.

MGT 491H1F INTRODUCTION TO INTERNATIONAL BUSINESS

Instructor(s): A. Shipilov

Enr: 36	Resp: 37							Retake: 63%
	1	2	3	4	5	6	7	Mean
Presents	0	0	3	12	43	34	6	5.3
Explains	0	0	0	25	43	28	3	5.1
Communicates	3	0	0	21	53	15	6	4.9
Teaching	0	0	3	18	50	28	0	5.0
Workload	0	0	6	71	21	0	0	4.2
Difficulty	0	0	6	87	6	0	0	4.0
Learn Exp	0	0	11	74	11	3	0	4.1

Students felt that Shipilov was very knowledgeable and used relative real life examples. Participation was a key component to his class and some students felt it was a bit unfair to those who were shy.

Instructor(s): A. Shipilov

Enr: 44	Resp: 40							Retake: 76%
	1	2	3	4	5	6	7	Mean
Presents	0	0	5	13	36	39	5	5.3
Explains	0	0	2	5	28	51	12	5.7
Communicates	0	2	0	2	28	42	23	5.8
Teaching	0	2	2	10	31	47	5	5.3
Workload	2	0	5	81	2	8	0	4.1
Difficulty	0	5	5	73	13	2	0	4.0
Learn Exp	2	8	2	35	40	10	0	4.4

Shipilov was very organized and able to make boring material very interesting. Some students felt that participation points were unfairly given.

MGT 492H1F INTRODUCTION TO STRATEGIC MANAGEMENT

Instructor(s): M. Lederman

Enr: 38	Resp: 36							Retake: 82%
	1	2	3	4	5	6	7	Mean
Presents	0	0	0	5	25	47	22	5.9
Explains	0	0	0	0	30	47	22	5.9
Communicates	0	0	0	13	44	41	36	6.3
Teaching	0	0	0	2	27	47	22	5.9
Workload	0	0	2	50	30	5	11	4.7
Difficulty	0	0	0	63	22	11	2	4.5
Learn Exp	0	0	0	37	48	10	3	4.8

Lederman did a good job considering it was her first year. The textbook was useless but the case approach was very useful and interesting.

MGT 492H1S INTRODUCTION TO STRATEGIC MANAGEMENT

Instructor(s): M. Lederman

Enr: 38	Resp: 40							Retake: 74%
	1	2	3	4	5	6	7	Mean
Presents	0	0	0	8	18	51	21	5.9
Explains	0	0	0	2	31	39	26	5.9
Communicates	0	0	0	2	23	53	20	5.9
Teaching	0	0	0	2	30	53	12	5.8
Workload	2	0	0	16	45	24	10	5.2
Difficulty	2	0	2	33	43	12	5	4.7
Learn Exp	0	0	0	32	35	25	7	5.1

Lederman explained concepts well in an organized manner. Some suggested that she post the lecture slides before class. Some others commented on her pace of speech being very fast. The workload was high during the first half of the term with weekly assignments to hand in, though they served as a useful guide for the midterms.

Instructor(s): M. Lederman

Enr: 36	Resp: 18							Retake: 93%
	1	2	3	4	5	6	7	Mean
Presents	0	0	0	0	5	58	35	6.3
Explains	0	0	0	0	0	77	22	6.2
Communicates	0	0	0	0	11	44	44	6.3
Teaching	0	0	0	0	5	52	41	6.4
Workload	0	0	5	38	33	16	5	4.8
Difficulty	0	0	5	50	22	16	5	4.7
Learn Exp	0	0	0	14	42	28	14	5.4

Lederman was very much liked by her students as she was very helpful and knowledgeable. Course material was well-presented and students enjoyed the case studies.

Instructor(s): D. Dahlin

Enr: 39	Resp: 16							Retake: 92%
	1	2	3	4	5	6	7	Mean
Presents	0	0	0	25	31	25	18	5.4

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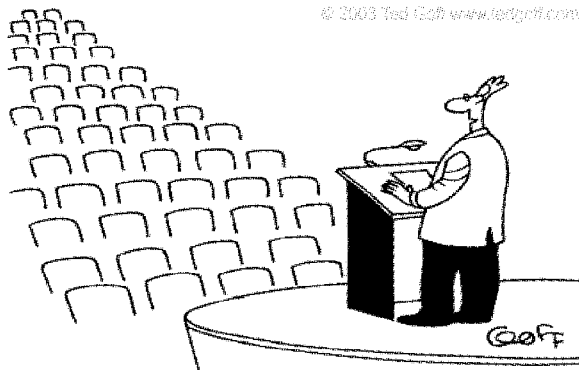
Explains	0	0	0	12	12	50	25	5.9
Communicates	0	0	0	6	6	26	60	6.4
Teaching	0	0	0	0	31	43	25	5.9
Workload	0	0	0	18	50	25	6	5.2
Difficulty	0	0	6	73	20	0	0	4.1
Learn Exp	0	0	12	0	62	12	12	5.1

Students enjoyed the course and thought Dahlin's enthusiasm was contagious. Overall, a very good instructor.

Instructor(s): K. Dahlin

Enr: 38	Resp: 39							Retake: 65%
	1	2	3	4	5	6	7	Mean
Presents	5	2	5	27	33	22	2	4.6
Explains	0	2	8	13	30	36	8	5.1
Communicates	0	0	0	8	25	41	25	5.8
Teaching	2	0	0	11	37	45	2	5.3
Workload	0	0	0	24	18	40	16	5.5
Difficulty	0	0	2	27	37	29	2	5.0
Learn Exp	0	0	3	30	43	16	6	4.9

Students mentioned the course was interesting and the instructor was enthusiastic about the material. However, some students complained that the lectures were somewhat disorganized and that the workload was heavy. Students applauded the class interaction while some thought the participation mark was arbitrary and ambiguous.



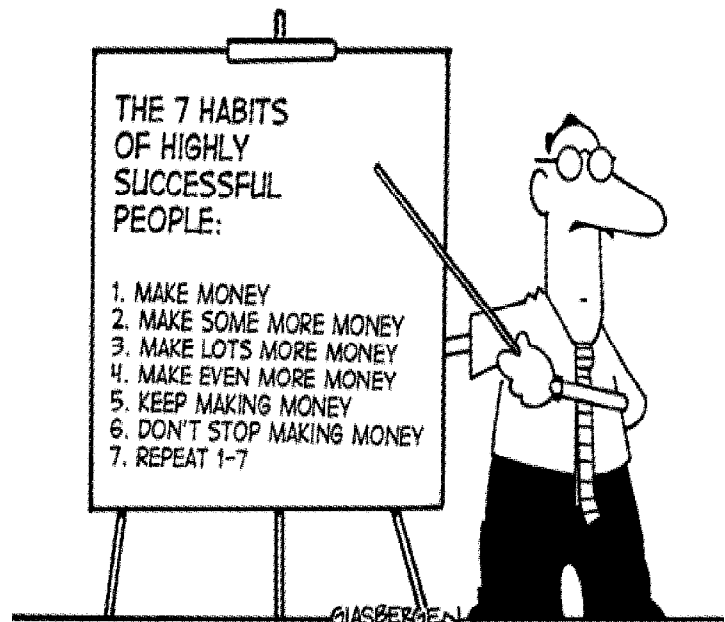
"Drat. My talk about obsolete accounting standards must have been too exciting for them."

MGT 499H1S INTEGRATED MANAGEMENT SIMULATION

Instructor(s): M. Honickman

Enr: 41	Resp: 29							Retake: 76%
	1	2	3	4	5	6	7	Mean
Presents	0	0	0	7	21	53	17	5.8
Explains	0	0	7	3	33	44	11	5.5
Communicates	0	0	0	10	7	53	28	6.0
Teaching	0	0	0	17	7	42	32	5.9
Workload	0	0	0	7	3	35	53	6.4
Difficulty	3	3	3	28	25	28	7	4.8
Learn Exp	0	4	0	12	4	29	50	6.0

Students thought the "board meetings" were fun and it was a opportunity to apply everything students had learned from the previous years. However, most students felt the course load was very heavy at the beginning but tapered off near the end. Some mentioned it should be a mandatory course because the experience was so valuable.



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"Your personality is divided into five parts: the id, ego, superego, Dow, and Nasdaq."